

Return Policy

In order to maintain the quality of our products serum will not be accepted for return. Customers should carefully inspect their shipment upon arrival and report any problems, damages or discrepancies within two business days by contacting Atlas. Should an item be shipped to the Customer incorrectly, as the result of our error, we will take quick and appropriate action to correct the problem. Credit will not be allowed for Products without prior written authorization. Atlas Biologicals will not issue any credit due to customer error or for product that has been purchased off-the-shelf without prior pre-testing.

We will not sell, use, or share identifiable information that you have provided to us without prior permission. We use your information to better serve your needs and to promote exceptional customer service. We may use your information to compile data for market research or to provide additional information that may be of value.

Pricing

Prices are subject to change without notice due to fluctuation material cost, availability and production expense. Prices quoted can only be guaranteed for 30 days.

Terms of Payment

Atlas Biological may invoice the Customer upon shipment and all other charges payable in accordance with the terms of the sale. Payment shall be 30 calendar days from the date of invoice. If Customer fails to pay amount when due, Customer shall pay Atlas interest at a periodic rate of five percent per month. In the event a suit is necessary to collect any amount, the Customer agrees to pay the Atlas' reasonable attorney fees and costs including attorneys' fees. Atlas reserves the right to require from the Customer full or partial payment in advance, or other security that is satisfactory to Atlas, at any time that Atlas believes in good faith that the Customer's financial condition does not justify the terms of payment specified.

Shipping

Order will be shipped using FedEx, unless otherwise pre-arranged. Customers have the option of requesting a different shipping carrier if quantity can be shipped on to a pallet. Freight will be charged to the Customer's account number when using the specified carrier. Orders are shipped prepaid with shipping and dry ice charges added to the Customer's invoice. We prefer to ship frozen products Monday through Wednesday or by request priority by request on Thursday. We can ship orders the same day the purchase request is received if ordered prior to 3:00 PM MST. It is the sole responsibility of the purchasing party to be aware of any possible event that could result in a delay of receiving the shipment. Atlas reserves the right to delay shipping due for any reason. Special shipping requirements must be clearly set in writing at the time of placing the order. Items that are too large for normal Parcel Freight service will be shipped by an LTL (freight) carrier of our choosing. Frozen truck carrier shipment will be scheduled Monday through Friday.

International Shipments

All international orders must be paid in advance prior to shipping unless other arrangement of been pre-approved by management. Payments will be accepted in US dollars drawn on a United States bank or by direct wire transfer. A wire transfer fee will be charged for all International orders.

A service fee will be added for export documentation for all order shipped outside of the United States.

Disclaimer

Atlas guarantees that all products meet all advertised descriptions and specifications. It is the Customer's responsibility to determine whether the product meets all requirements prior to purchasing. Atlas shall not

in any event be liable for compensatory, incidental, consequential or exemplary damages of any kind resulting from any use or failure of the product. All terms and conditions are subject to change without notice.